



ICEIS 2004

***SIXTH INTERNATIONAL CONFERENCE ON
ENTERPRISE INFORMATION SYSTEMS***

Proceedings

Volume 2

PORTO, PORTUGAL · APRIL 14-17, 2004

HOSTED BY

UNIVERSIDADE
PORTUCALENSE

ORGANIZED BY

INSTICC
INSTITUTE FOR SYSTEMS and
TECHNOLOGIES OF INFORMATION,
CONTROL and COMMUNICATION

IN COLLABORATION WITH

ACM, AAI, IEICE and
APPIA

ICEIS 2004

Proceedings of the
Sixth International Conference on
Enterprise Information Systems

Volume 2

Porto, PORTUGAL

April 14 – 17, 2004

Organized by
INSTICC - Institute for Systems and Technologies of
Information, Control and Communication

Co-organised and Hosted by
Portucalense University

In collaboration with AAAI, ACM, IEICE and APPIA

Copyright © INSTICC - Institute for Systems and Technologies of
Information, Control and Communication
All rights reserved

Edited by Isabel Seruca, Joaquim Filipe, Slimane Hammoudi and José Cordeiro

Printed in Portugal

ISBN:972-8865-00-7

<http://www.iceis.org>
secretariat@iceis.org



Proceedings of the
6th International Conference on
Enterprise Information Systems ICEIS 2004
ISBN: 972-8865-00-7
<http://www.iceis.org>