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ABSTRACTS

Sustainable Transformation and Spatial Interaction of People and Places

Urban and Rural Landscapes for
mobility, migration and tourism



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Title

32nd APDR Congress – *Sustainable Transformation and Spatial Interaction of People and Places: Urban and Rural Landscapes for mobility, migration and tourism: Abstracts*

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MIGRANT WORK IN TOURISM AND HOSPITALITY: A SYSTEMATIC LITERATURE REVIEW

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Abstract

Purpose | This study aims to systematically review existing literature on migrant labour within the tourism and hospitality sectors, identifying key research themes and gaps to inform future investigations.

Methodology/Approach | A comprehensive search was conducted in the Scopus database browsing for ‘*migrant work*’ OR ‘*migrant labour’ AND ‘tourism’ AND ‘hospitality’ in titles, abstracts, and keywords. The search was limited to publications in the social sciences domain from 2000 to 2024, resulting in a dataset of 284 documents. Bibliometric analysis was performed using VOSviewer software to identify and visualize thematic clusters within literature. Co-citation and keyword co-occurrence analyses were conducted to map emerging themes, key authors, and prominent academic institutions. Subsequent content analysis was conducted to interpret the content of these clusters.

Expected Results | The analysis revealed five primary research clusters: (1) workplace interactions and employees’ experiences; (2) migration policy and sociopolitical aspects; (3) economic and development factors; (4) social and demographic dynamics; (5) transnational migration and cultural adaptation. This review highlights significant research gaps, particularly in understanding the intersectionality of migrant experiences and the long-term impacts of migration policies on the tourism and hospitality workforce. The study contributes to the existing body of knowledge by providing a structured overview of current research trends and suggesting directions for future studies aimed at enhancing labour practices and policy formulations in these sectors.

Keywords | Migrant labour, tourism workforce, hospitality, bibliometric analysis, thematic clusters.

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